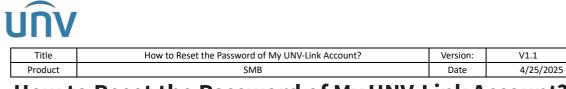


How to Reset the Password of My UNV-Link Account?



How to Reset the Password of My UNV-Link Account?

Description

Note: This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team. <u>https://global.uniview.com/Support/Service_Hotline/</u>

Operating Steps

The password of your UNV-Link account can be reset on the app itself or on the EZCloud website.

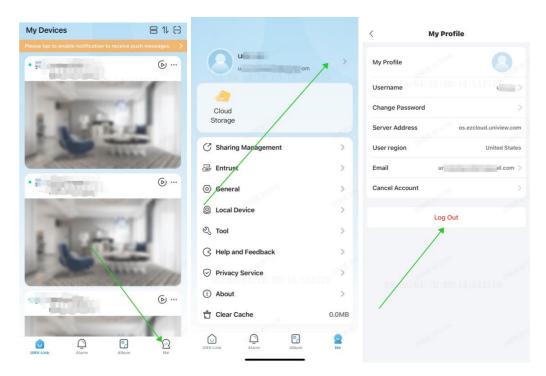
Note:

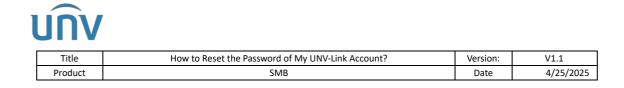
1. Sometimes the verification code may go to the spam folder in your email. Do not forget to check spam folder as well.

2. The UNV-Link account is same as the EZCloud account.

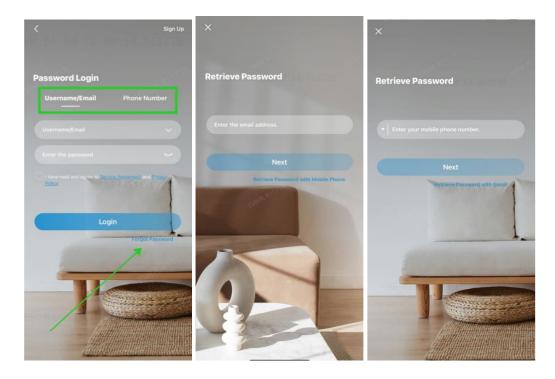
Reset password on UNV-Link

Step 1 Open UNV-Link, click **Me** at the bottom, then click the username and then **log out.** This will bring you to the login page.

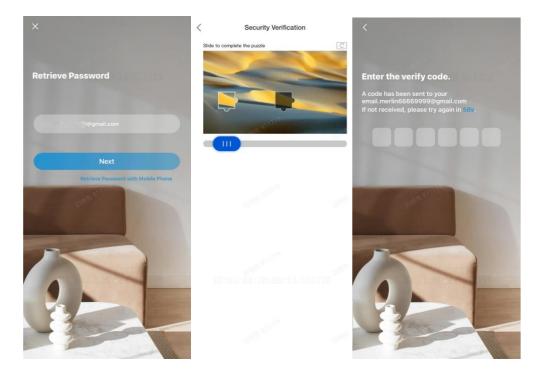


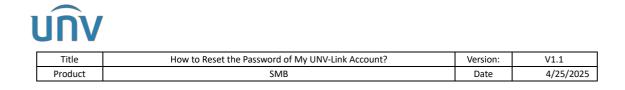


Step 2 Click **Forgot Password** and enter the Email address or phone number you used for signing up the UNV-Link account.



Click **Next**, complete the puzzle and a verification code will be sent to your Email or phone number. You can use that code to reset the password of your UNV-Link.





Reset password on EZCloud website

Step 1 Access the EZCloud website <u>https://global.ezcloud.uniview.com/login</u>. Click the **Forgot Password** option on the login page.

		Help * Uniview Off
	Voortanse Erwar Mobile Prove Namber	
Zhejjang Univervi Technologias Co., Ltd. 조 USA 806-806-7999 (Canada 806-914-6008 Other Regions: -88.571 85306990(English) 오 Building No.10, Wankin Science Park, Janging Road 88, Binjang District, Hangshow, Zhejjang, China District	EZ View Pro Jan E Strange E Strange Store Maler, Franker 22 Zhanny Shriven Rachardgeur Go, Lid, All right reserved	EZUve Las APP

Note: For different region, we have different EZcloud server/cloud website. There are mainly 3 cloud websites according to the region of the EZCloud account:

Step 2 Enter the Email address you used for signing up the UNV-Link account and click **Acquire**. A verification code will be sent to your email. You can type in the verification code and click on **Next** to reset the EZCloud password.

Use mobile phone number to retriev	a de contra	account? Login		
① Enter Email Address	2 Venty Identity	(3) Reset Password	(1) Succeed	
		1		
	Please enter the email addres	s you used to sign up:		
	Enal			
	Acquire			

Title	How to Reset the P	assword of My UI	NV-Link Account?		Version:	V1.1
Product		SMB			Date	4/25/2025
Sector EZCloud						Help • Uniview Official Webs
	Use mobile phone number to retri	eve password Already have an	account? Login			
	Use email to retriev	e password				
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EZCloud	Use email to retrieve	cvc password Already have an	n account? Login	0		Help * Univer Official Web
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EZCloud	Use email to retrieve	eve password Already have an e password Overfy Identity Please reset your password fo	n account? Login (3) Reset Password			Help * Universe Official Wel

Note: If you signed up the account by using a phone number, please click the **Use mobile phone number to retrieve password**.